

Terms & Conditions

Terms governing text messages sent by S&L Signs & Wraps

Effective date	August 5, 2026
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These SMS Terms & Conditions ("SMS Terms") describe how **S&L Signs & Wraps** ("S&L," "we," "us," or "our") uses text messaging at (760) 758-3239. By opting in to receive SMS or MMS messages from us, you agree to these SMS Terms and our Privacy Policy.

1. SMS Program Description

S&L uses SMS and MMS messaging to communicate with customers, prospective customers, vendors, and other contacts. Messages may include:

- Responses to quote requests, questions, and service inquiries.
- Design proof delivery, review requests, revisions, and approval requests.
- Scheduling, confirmation, rescheduling, and coordination of installations or appointments.
- Project status updates, production updates, completion notices, and pickup or delivery coordination.
- Requests for measurements, photographs, artwork, documents, approvals, or other project information.
- Billing, invoice, deposit, payment-status, and account-related notices.
- Promotional offers, discounts, service announcements, and marketing messages, but only when separate express written consent has been provided.

2. Consent to Receive Messages

Consent requirements depend on the type of message:

Conversational messages. You may consent by initiating a text conversation with us, checking an optional website form box, providing consent by email or paper form, or providing express verbal consent in person or by telephone. Consent should relate to the conversation or service you requested.

Informational and service-related messages. You may consent in writing or verbally, including through our website, by email, on a paper form, in person, or by telephone. We may keep a record of when and how consent was provided.

Promotional and marketing messages. We will send promotional SMS messages only after receiving your separate express written consent, such as through an optional, unchecked website or paper-form checkbox. Consent to promotional messages is not a condition of purchasing any goods or services.

Mobile consent protection

No mobile opt-in information or text message consent will be sold, rented, or shared with third parties or affiliates for their own marketing or promotional purposes. We may provide limited information to service providers that help us deliver messages, operate our systems, or comply with law, subject to appropriate restrictions.

3. How to Opt In

Depending on the message type, you may opt in by:

- Checking an optional, unchecked SMS consent box on an online form.
- Submitting written consent by email or on a paper form.
- Providing verbal consent in person or by telephone for conversational or informational messages.
- Initiating a text message to (760) 758-3239 for a conversational exchange.

- Providing separate express written consent for promotional or marketing messages.

4. Message Frequency

Message frequency may vary based on your inquiries, active projects, appointments, and account activity. In most cases, you may receive up to five (5) service-related SMS messages per week. During an active conversation or time-sensitive project, additional replies may be sent as reasonably necessary. If you separately opt in to promotional messages, you may receive up to two (2) promotional SMS messages per week.

5. Message and Data Rates

Message and data rates may apply according to your wireless carrier and service plan. Charges may differ for domestic and international messaging. S&L does not charge a separate fee to participate in the SMS program.

6. Opting Out

You may opt out at any time by replying STOP to any message from us. You may also contact us directly and ask to be removed. After an opt-out request, you may receive one final confirmation message. We will not send further messages from that number unless you later provide new consent or text START or another supported opt-in keyword.

Opting out of promotional messages does not prevent us from responding to a new message you initiate or from contacting you through a non-SMS channel when reasonably necessary to complete a transaction or service you requested.

7. Help and Support

For help, reply HELP to any SMS message, call **(760) 758-3239**, email info@sandlsignsandwraps.com, or visit [our Contact page](#).

8. Standard Messaging Disclosures

Required disclosures

Message and data rates may apply. Message frequency may vary. Reply STOP to opt out at any time. Reply HELP for assistance or contact S&L Signs & Wraps at (760) 758-3239. Review our Privacy Policy and SMS Terms & Conditions on our website.

9. Delivery and Carrier Availability

Message delivery is subject to effective transmission by your wireless carrier and is not guaranteed. Wireless carriers are not responsible for delayed or undelivered messages. SMS and MMS availability may vary by carrier, device, and location.

10. Your Responsibilities

You represent that you are the subscriber or customary user of the mobile number provided and are authorized to consent to messages at that number. Please notify us promptly if your number changes or is reassigned.

11. Privacy

Our collection and use of personal information is described in our [Privacy Policy](#). The SMS-specific privacy statement in that policy applies to all SMS consent information and mobile numbers collected for messaging purposes.

12. Changes to These SMS Terms

We may update these SMS Terms from time to time. The revised version will be posted on our website with a new effective date. Continued participation after an update constitutes acceptance of the revised SMS Terms, to the extent permitted by law.

13. Contact Us

Company	S&L Signs & Wraps
Address	1650 Ord Way Oceanside, CA 92056
Phone	(760) 758-3239
Email / Website	info@sandlsignsandwraps.com https://sandlsignsandwraps.com/

Sample Messages

Conversational / project message: "S&L Signs & Wraps: Your design proof is ready. Please review it and reply with your approval or requested changes. Reply STOP to opt out."

Scheduling message: "S&L Signs & Wraps: Your installation is scheduled for Thursday at 9:00 AM. Reply C to confirm or contact us to reschedule. Reply STOP to opt out."

Promotional message: "S&L Signs & Wraps: Save on your next fleet graphics project this month. Reply STOP to opt out. Message and data rates may apply."

Publishing note: Post this document at <https://sandlsignsandwraps.com/sms-terms-and-conditions/> and link it from the website footer and every form that collects SMS consent.